

Parent Telehealth Satisfaction Survey

<http://survey.constantcontact.com/survey/a07egd7a39w9ns1ij/start>

Please tell us about your experience using telehealth. The information that you provide will help us to make improvements in this method of bringing important healthcare to children and adolescents who may not otherwise receive this care.

You are not required to answer any question that makes you feel uncomfortable. Your individual answers and comments will not be shared with anyone. If you choose not to answer any questions, your child will still receive services. We appreciate your input.

1. Site Location: _____

2. What grade is your child currently in?

PK K 1 2 3 4 5 6 7 8 9 10 11 12 Grad

3. What insurance does your child have?

Medicaid WV CHIP Employer/Private None Self-Pay

4. Thinking about the school-based telehealth services your child received, how would you rate the following:

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
The staff provided me with enough information to know how telehealth would work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was given the option to be present during my child's visit.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The staff contacted me after my child's visit.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I did not have to take time away from work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My child is comfortable using telehealth for visits with the therapist.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with the use of telehealth for my child.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please provide any additional comments about your experience with telehealth for your child.
